

Business Intelligence Analytics

Business Intelligence Platform for Diagnostic Imaging

Bialogics White Paper | February 2018



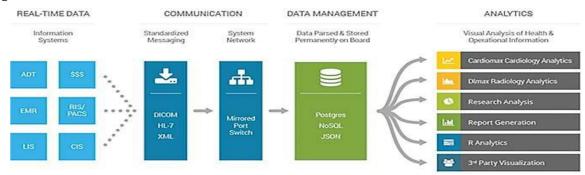
Requirements for today's BI Systems and building for the future

DI departments are building tremendous stores of data that contain the potential for improved patient outcomes and department efficiencies – if the value of the information can be unlocked, the insights can revolutionize the delivery of care. The right BI systems will access hundreds of individual HL7 and DICOM messages from RIS/PACS ADT, EHR along with other informatics systems to recreate the entire patient encounter through the use of structured data elements and radiologist reports. Over time, this database of information becomes a valuable information tool for the continual transformation of DI. However, only when clean, accurate and consistent data can be obtained will it be trusted as a source of truth for advanced data analytics. This source of truth will be the defining element leading to the intelligent DI departments of the future

The Bialogics breakthrough

The Bialogics Business Intelligence Analytics solution for Diagnostic Imaging, collects data from accurate, standardized sources including HL7, DICOM and XML message structures, with no impact on active production systems. It is designed to exceed the data analysis specifications of electronic health applications and can accommodate an unlimited number of independent data sources.

The system automatically captures, parses and stores health protocol messages travelling on a health network, copying every single message associated with the patient interaction. This methodology is sometimes termed *Line Data Analysis*, does not require complex interface or HL7 integrations and renders all systems as vendor agnostic data generators.



The power of the Bialogics data engine lies in the integration of messages from multiple sources, allowing users to work in near real-time with a data set that draws from several core applications. Information from the EHR, RIS, PACS or schedulers can be combined with structured data elements coming from the Interventional Cath Lab, Echocardiology and Cardiac Diagnostics.

Bialogics DImax analytics system brings all information into a single decisive support tool, designed for the effective management and operational performance needed by today's DI departments. Users can monitor patient wait times, analyze imaging procedures step by step, observe patient throughput, observe modality utilization rates, track turnaround times and much more. Most importantly **DImax** assists the DI Managers with immediate access to critical data such as wait times, backlog, unread studies and turn-around-times for reporting. By analyzing utilization rates of each modality, coupled with procedure times, effective procedure and staff scheduling can be accomplished while allowing the results to be monitored in real time. With advanced analysis for research and customizable reporting, **DImax** becomes the essential Business Intelligence Platform for Medical Imaging.

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Operational intelligence

Over 100 standard KPI and analytical elements, empower staff to make informed decisions and identify clinical practice improvements.



Image Management – Image Management provides analysis of operational data, with the ability to drill down to different modalities, source institutions, technologists, and to measure against numerous metrics. Users can determine the status of all tests ordered for a specific modality or compare source imaging by hospital, department or clinical service.



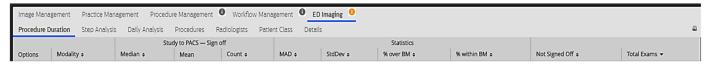
Practice Management – Access to practice management information – including where referrals are coming from, the types and frequencies of studies ordered – helps users make crucial decisions related to adjusting services and assets to meet market demands while also exceeding service level agreements.



Procedure Management – Designed to measure the time it takes to complete a procedure, from prep time to procedure start to last image sent to PACS, this function exposes variances in modality usage and productivity while helping users to address gaps in efficiency.



Workflow Management – Analysis of radiology workflow, including wait times, turnaround times and modality idle times. Helps to reveal departmental bottlenecks that may be leading to Emergency Department delays and bed management issues. Alerts are also used to signal when predefined service level agreement benchmarks are exceeded.



ED Imaging - Analysis by Patient Visits tracks patients as they move from ED to Inpatient or Outpatient status. Procedures, durations and scan times track peak demands and the need for resourcing highlights studies that exceed benchmark Turnaround Times. Visual displays tell the story with an interactive ED dashboard and detailed alerting and reporting.

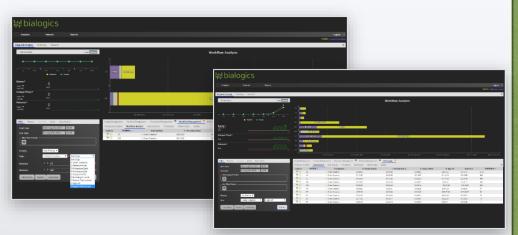
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Standardized KPIs

배 bialogics **Business Intelligence Analytics** Enterprise Imaging Analysi Image Management Data Capture Display **Analysis** Number of Exams per modality DICOM Application Real Time / Trending Application Number of Patients per modality DICOM Real Time / Trending Image Management Number of Exams by location DICOM Application Real Time / Trending DICOM Number of exams by Hospital Application Real Time / Trending DICOM Number of Exams by Modality Application Real Time / Trending DICOM Real Time / Trending Number of Exams by AE Title Application Real Time / Trending DICOM Number of FEM exams imported Application Numer of Exams by Clinical Srevice DICOM Real Time / Trending Application Real Time / Trending Exams ordered by location / speciality DICOM Application Number of In Patients Exams DICOM Application Real Time / Trending Real Time / Trending Number of Out Patient Exams DICOM Application DICOM Number of ED Patient Exams Application Real Time / Trending Number of Exams per business day DICOM Real Time / Trending Application Number of exams per weekend DICOM Application Real Time / Trending Number of exams in off-hours DICOM Application Real Time / Trending Practice Management DICOM Practice Management Number of procedures by Modality Application Real Time / Trending DICOM Number by Procedure Description Application Real Time / Trending DICOM Number by Procedure Code Application Real Time / Trending DICOM Number of exams by Imaging Protocol Application Real Time / Trending Number of exams by Diagnosis DICOM Application Real Time / Trending DICOM Number of Exams Perfomed by Technologist Application Real Time / Trending Average Throughput by hour / day DICOM Application Real Time / Trending Average number exams completed DICOM Application Real Time / Trending DICOM Real Time / Trending Average Number of exams per patient Application Highest Number of Exams by Patient DICOM Application Real Time / Trending Number of Exams orders by Referring Physician DICOM Real Time / Trending Application Number of exams read by Radiologist DICOM Application Real Time / Trending DICOM Description of exams read by Radiologist Application Real Time / Trending **Procedure Management** Procedure Management Number of Procedures completed HL7 Application /Dashboard Real Time / Trending Number of studies marked "read" HL7 Application /Dashboard Real Time / Trending HL7 Application /Dashboard Number of studies not signed Real Time / Trending HL7 Average Procedure Time Application /Dashboard Real Time / Trending HL7 Real Time / Trending Average Prep Time by procedure Application /Dashboard HL7 Application /Dashboard Average Scan time by Procedure Real Time / Trending Average QA / Commit Time by Procedure HL7 Real Time / Trending Application /Dashboard Average Modality Idle Time HL7 Application /Dashboard Real Time / Trending Average procedure times by Technologist HL7 Application /Dashboard Real Time / Trending Utilization Assessment by procedure HL7 Application / Dashboard Real Time / Trending Utilization Assessment by modality HL7 Application /Dashboard Real Time / Trending Utilization Assessment by technologist HL7 Application /Dashboard Real Time / Trending HL7 Real Time / Trending Utilization by AE title Application /Dashboard Worklow Management Workflow Management DICOM / HL7 Procedure duration by modality Application / Dashboard Trending / Benchmarked DICOM / HL7 Application / Dashboard Average step time by procedure Trending / Benchmarked DICOM / HL7 Average procedure time by modality Application / Dashboard Trending / Benchmarked DICOM / HL7 TaT by Procedure Application / Dashboard Trending / Benchmarked DICOM / HL7 TaT by Modality Application / Dashboard Trending / Benchmarked Trending / Benchmarked TaT by Radiologist DICOM / HL7 Application / Dashboard TaT by Patient DICOM / HL7 Application / Dashboard Trending / Benchmarked DICOM / HL7 TaT by MR/CT priority (WTIS) Application / Dashboard Trending / Benchmarked DICOM / HL7 Time from Image to PACS to Marked read Application / Dashboard Trending / Benchmarked DICOM / HL7 TaT assessment against Benchmarks Application / Dashboard Trending / Benchmarked DICOM / H7 CT/MR images by Priority Code Application / Dashboard Trending / Benchmarked DICOM / HL7 Trending / Benchmarked Analysis by Radiology Step Procedure (Step 1 - 8) Application / Dashboard Configurable alerting by text, email **ED Image Management** Managemen DICOM / HL7 Number of exams by modality Application / Dashboard Real Time / Benchmarked ED Image DICOM / HL7 Peak utilization periods Application / Dashboard Real Time / Benchmarked DICOM / HL7 Studies by Emergency Physician Application / Dashboard Real Time / Benchmarked DICOM / HL7 TAT by Exam Application / Dashboard Real Time / Benchmarked DICOM / HL7 Application / Dashboard TAT by Priority Real Time / Benchmarked DICOM / HL7 Study Completion to CTAS benchmarking Application / Dashboard Real Time / Benchmarked DICOM / HL7 Application / Dashboard Real Time / Benchmarked Number of patients by Visit Status Configurable alerting by text, email Study Appropriatness Study Appropriateness Patient Exam Study Summary DICOM / HL7 Searchable / Research Drill down analysis DICOM / HL7 Patient Exam Workflow Summary Searchable / Research Drill down analysis Structured Data Elements DICOM / HL7 Searchable / Research Drill down analysis Procedure Details DICOM / HL7 Searchable / Research Drill down analysis Protocal Details* DICOM / HL7 Searchable / Research Drill down analysis Patient Diagnosis* DICOM / HL7 Searchable / Research Drill down analysis DICOM / HL7 Studies with Contrast agent* Searchable / Research Drill down analysis DICOM / HL7 Studies with Anasthesia Delivery* Searchable / Research Drill down analysis DICOM / HL7 Searchable / Research Drill down analysis Raw Dose Data Capture DICOM / HL7 Radiology Report Analysis Searchable / Research Drill down analysis DICOM / HL7 Patient Follow-up / repeat procedure* Searchable / Research Drill down analysis

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DImax Common Reports



Common Modality Reports:

- ₩ By Day
- ₩ By Week
- **By Month**
- By Trending Time Frame
- **By Institution**
- **By Department and Service**
- ₩ By AE Title
- By Ingestion of Foreign Exams
- **By Order Status**
- ₩ By Patient Class (I,O,E)

Common Utilization Reports:

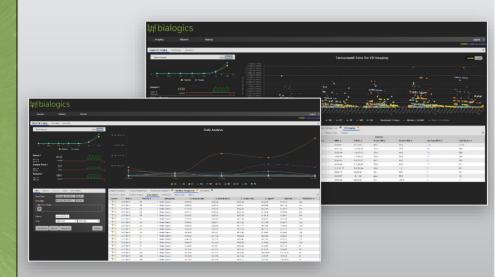
- **By Procedure**
- ₩ By Scan Time
- **By Technologist**

Common Radiologist Reports:

- **Studies Read by Radiologist**
- Procedure Codes by Radiologist

ED Imaging Reports:

- **TAT for ED Patients**
- **#** ED Wait Times by Modality
- # ED Referral Patterns,
- Resource Utilization by Shift





Common Workflow Reports:

- ₩ Wait Time Analysis by Modality
- ₩ CT / MRI Wait Time (WTIS)
- ** TAT by Modality
- **TAT by Procedure**
- ₩ TAT by Radiologist
- Daily Analysis Report Times
- Patient Class Report Times

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